Express Mail No.: EL039913661US
Date of Deposit: August 20, 1999

## DECLARATION AND POWER OF ATTORNEY

As below named inventors, we hereby declare that:

Our residences, post office addresses and citizenship are as stated below next to our names.

We believe we are the original, first, and joint inventors of the subject matter which is claimed and for which a patent is sought on the invention entitled MACHINE ASSISTED SYSTEM FOR PROCESSING AND RESPONDING TO REQUESTS the specification of which:

(check one)	[X] is attached here	eto.	
		as erial No ded on	(if applicable).
		ed and understand the contonded by any amendment refer	ents of the above identified red to above.
			al to the patentability of the Code of Federal Regulations,
application(s) for p	atent or inventor's ce for patent or inventor's	ertificate listed below and ha	es Code, §119 of any foreign ve also identified below any e before that of the application
Prior Foreign Applic	cation(s)		
			Priority <u>Claimed</u>
(Number)	(Country)	(Day/Month/Year Filed)	[ ] [ ] Yes No

We hereby claim the benefit under Title 35, United States Code, §120 of any United States
application(s) listed below and, insofar as the subject matter of each of the claims of this application is
not disclosed in the prior United States application in the manner provided by the first paragraph of
Title 35, United States Code, §112, we acknowledge the duty to disclose material information as
defined in Title 37, Code of Federal Regulation, §1.56(a) and (b) which occurred between the filing
date of the prior application and the national or PCT international filing date of this application:

(Application Social No.)	(Filing Data)	(Status)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending abandoned)
We hereby claim the benefit und listed below:	der 35 U.S.C. 119(e) of	any United States Provisional Application
None	(Filing Date)	
(Application Serial No.)	(Filing Date)	
O. Nickey, Reg. No. 29,092, Jet 34,021, c/o Standley & Gilcrest Telephone No. (614) 792-5555 revocation, to prosecute this appropriate the second control of the control of	frey C. Norris, Reg. No. LLP, 495 Metro Place Sour attorneys, with full polication and to transact	James L. Kwak, Reg. No. 41,133, Donald 42,039, or Jeffrey S. Standley, Reg. No. buth, Suite 210, Dublin, Ohio 43017-5315, bower in each of them, of substitution and all business in the Patent and Trademark sent to the attention of <b>Jeffrey S. Standley</b> ,
statements made on information were made with the knowledge t fine or imprisonment, or both, un	and belief are believed to that willful false statement der Section 1001 of Title ardize the validity of the a	our own knowledge are true and that all to be true; and further that these statements and the like so made are punishable by 18 of the United States Code and that such application or any patent issued thereon.
Date 8.17.99		
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